



*FINAL Updated Terms and Conditions & Privacy Policy
for Wrap-It Response, LLC
Effective Date: 01/01/2025*

Terms and Conditions

1. Website Owner, the Offering, and Binding of Terms

This website is owned and operated by Wrap-It Response, LLC. These Terms constitute a legally binding agreement between you ("User," "Customer") and Wrap-It Response, LLC regarding your use of the website and related services. By accessing or purchasing through this site, you accept these Terms.

2. Who Can Use Our Website; Requirements to Create an Account

You must be 18 years or older, or the age of majority in your jurisdiction, to access or purchase from our site. By using the website, you warrant that you meet these requirements and that all information you provide is accurate.

3. Key Commercial Terms Offered to Customers

We sell vinyl wrap films and offer custom graphic design services. All pricing, descriptions, and availability are subject to change at any time without notice. Payment must be made in full at the time of purchase via the payment methods we accept.

4. Return and Refund Policy

- *Vinyl Wrap Film: Refunds and exchanges are subject to restocking fees. Changes to film orders must be requested within 24 hours after completion of purchase. If a cancellation is requested within 24 hours and the order has not yet been processed for shipment, we will refund you the full cost minus any processing fees incurred from the payment gateway (e.g., Wix, Stripe). Otherwise, there are no exchanges or refunds. Please be sure of what you want before placing your order. Orders placed on Friday, will not be processed until the following business day on Monday. If you need an order expedited, please reach out to us at 601.665.9631 or wrapitresponse@gmail.com prior to placing your film order. Please reach out ASAP to 601.665.9631 for cancellation within the allotted time frame.*
- *Graphic Design Services: Once work has begun, payments are non-refundable. Refunds are subject to approval and will be processed within 7 business days. Shipping costs are non-refundable.*

5. Retention of Right to Change Offering

We reserve the right to modify or discontinue any product or service without notice and are not liable for any modification, price change, suspension, or discontinuance.

6. Warranties & Responsibility for Services and Products

Products and services are provided "as is" without warranties of any kind, either express or implied. We do

not guarantee the accuracy or reliability of our products or services. Improper installation or misuse voids any implied warranty.

7. **Ownership of Intellectual Property, Copyrights, and Logos**

All content, logos, designs, and graphics on this site are the intellectual property of Wrap-It Response, LLC. Use, reproduction, or distribution without permission is prohibited.

8. **Right to Suspend or Cancel User Account**

We reserve the right to suspend or terminate user accounts that violate these Terms, provide false information, or engage in abusive behavior.

9. **Indemnification**

You agree to indemnify and hold harmless Wrap-It Response, LLC and its affiliates from any claims, damages, or expenses arising from your use of the website or violation of these Terms.

Privacy Policy

- **Information Collection**

We collect personal information when you create an account, place an order, fill out forms, or contact customer service. This includes your name, address, phone number, email, payment information, and order details.

- **Use of Information**

We use your information to fulfill orders, communicate with you, improve our services, and ensure compliance with our policies. We do not sell or rent your personal information to third parties.

- **Data Retention**

We retain your information for as long as needed to fulfill the purposes outlined in this policy unless a longer retention period is required by law.

- **Cookies and Tracking**

We may use cookies to improve your browsing experience and gather website usage data.

- **Third-Party Services**

We are not responsible for the privacy practices of third-party websites or services linked on our site.

- **Your Rights**

You have the right to access, correct, or delete your personal information. Please contact us to make such requests.

Contact Information

Wrap-It Response, LLC

Phone: 601.665.9631

Location: Jackson, MS

Hours of Operation:

- *Monday–Friday: 10:00 AM – 6:00 PM*
- *Saturday: Appointment Only*
- *Sunday: Closed*

Website: www.wrapitresponse.com